



EnerSys Europe Group Quality & Environmental Policy Statement

Our aim is to manufacture products of the highest quality, which continue to exceed the needs and expectation of our customers. We are dedicated to the protection and care of the environment, so far as we can reasonably expect to exert an influence.

We are committed to meeting of exceeding our quality requirements and environmental responsibilities and this policy is communicated and understood at appropriate levels in the organization. Commitment is achieved through the implementation and maintenance of our documented Quality & Environmental Management Systems (Q&EMS), which satisfies the requirements of BS EN ISO 9001:2000 & BS ISO 14001:1996*, and by fulfilling the requirements of the relevant legislation, directives and codes of practice to which the organization subscribes.

Quality & Environmental Objectives & Targets,. Objectives and targets result from the need to improve the efficiency and capability of processes, improve response time to our customers and to minimize undesirable effects associated with environmental aspects.

*We shall be the best in the industry by **being easy to do business with**, while supplying the highest **quality** products and services **on time** and in the most **cost-effective** manner.*

Mission Statement

To manufacture and supply the highest quality and most reliable products in our chosen markets and then to consistently meet and always strive to exceed our customers expectations for service, technical support and value for money.

***ACCREDITATION TO BS EN ISO 9001:2000 & BS EN ISO 14001:1996**

All EnerSys sites in Europe are currently accredited to the quality standard BS EN ISO 9001:1994

It is EnerSys Group Policy that all sites throughout Europe shall be accredited to the new Quality Standard 9001:2000 and the Environmental Standard 14001:1996.

All sites are actively working towards both standards with the aim of being compliant by Dec 2003.